

# Productivity slowdown and organisational structures

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# Introduction

- Slowdown in productivity growth in many developed countries since the mid 2000s (eg Lafond et al., 2021);
- Growing productivity gap between frontier firms and the rest (eg Andrews, Criscuolo and Gal, 2019; Haldane, 2017).

**But we might have expected digital tools increasingly used in production (data usage, cloud services, platform business models....) to increase firm-level and aggregate productivity.**

## **Possible resolutions?**

- Fewer new ideas or important innovations compared to previous periods of high productivity growth (Bloom et al., 2020; Gordon, 2017);
- 'Productivity J-curve': intangible aspects of digital adoption mean time is needed to achieve productivity gains (Tambe et al., 2020).

**A few firms improve their productivity, but it takes time to spread gains to most firms.**

**How does digital use by UK firms relate to their productivity? How do firms use digital tools?**

# Previous paper: Are Digital-Using UK Firms More Productive?

## **Role of firms' expenditure on innovation and digital inputs:**

- Economies where firms spend on innovation have higher social returns (Jones and Summers, 2020).
- High productivity firms are those with a high level of digital capital, highly concentrated among few firms (Tambe et al., 2020, for US, Cathles et al for EU).
- Strong link between firms' proprietary IT, rising industry concentration, and higher productivity among the leading firms (Bessen, 2020; Pelzman, 2020).
- Investment in organisational capital, apart from IT investments and purchases, to make the most of digital technology (Brynjolfsson and Hitt, 2020; Li and Hall, 2020).

**Focus on UK firms and a large number of digital inputs.**

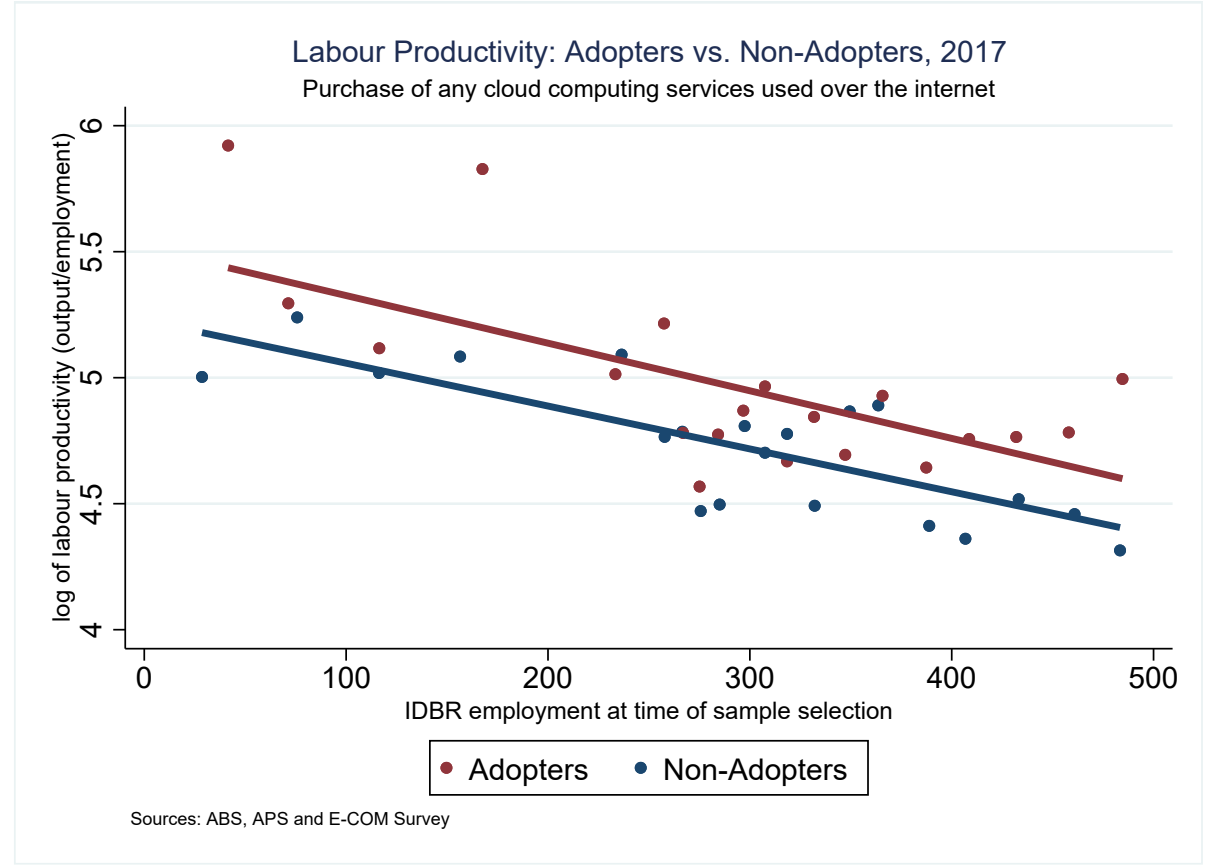
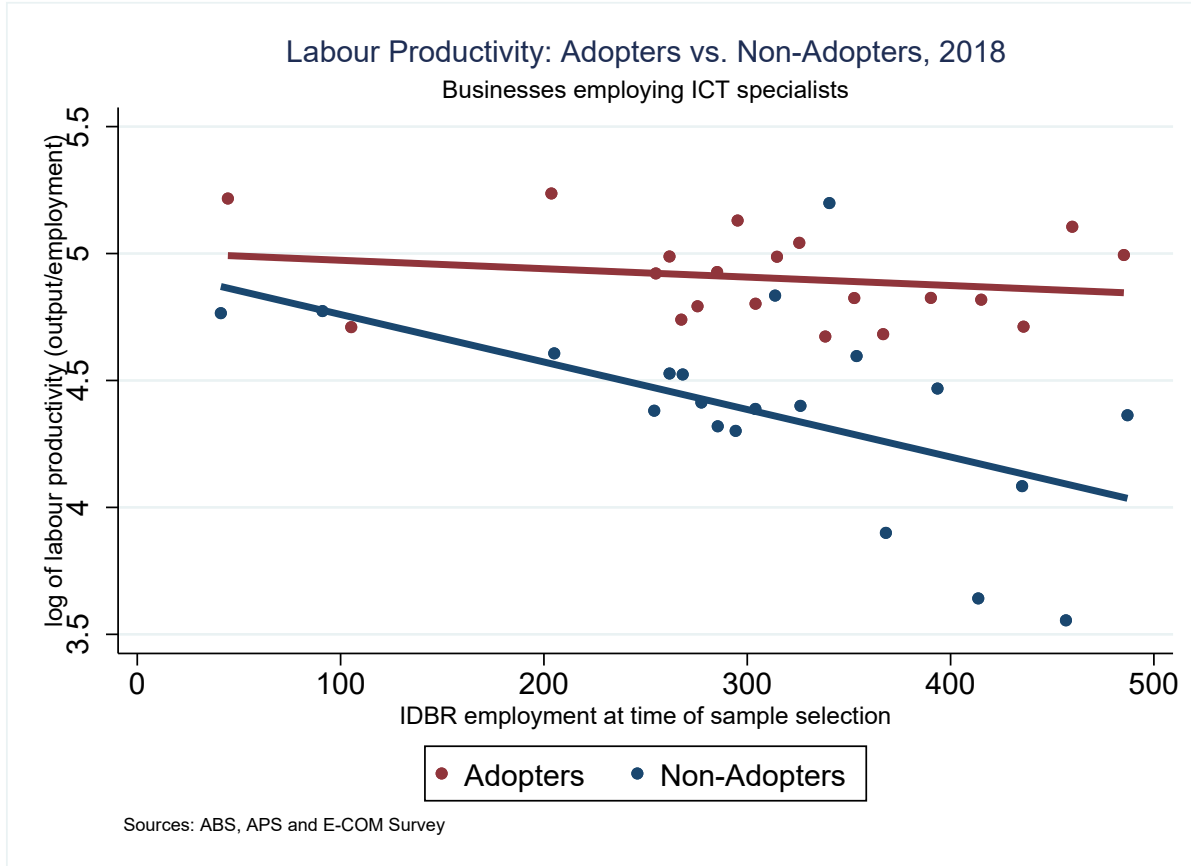
**Production function estimation approach to the largest UK dataset to date, using TFP estimates based on physical and digital capital stocks.**

# Data & estimation

- Create stocks of physical and intangible capital flow variables per firm and year.
- Perpetual Inventory Method (PIM) by ONS until 2014 from ABS: land, vehicles, machinery.
- Carried them forward for 2015-2018 using firms' annual expenditure on "land and existing buildings", "vehicles" and "other fixed capital", using EUKLEMS depreciation rates by industry.
- Similar method for capital stock using APS expenditures on R&D, programming, information, telecommunication, education and training services, with EUKLEMS depreciation rates, assuming 5 years average life.
- Baseline TFP, regressing GVA against ABS capital stock, employment and production costs
- Alternative TFP measure controlling additionally for APS capital stock variables.
- Several standard approaches: Olley and Pakes (1996), Levhinson and Petrin (2003), Wooldridge (2009) w/ and w/o GMM.
- Preferred approach: Wooldridge (2009) with GMM, 3rd degree (IV approach with lagged values as instruments)

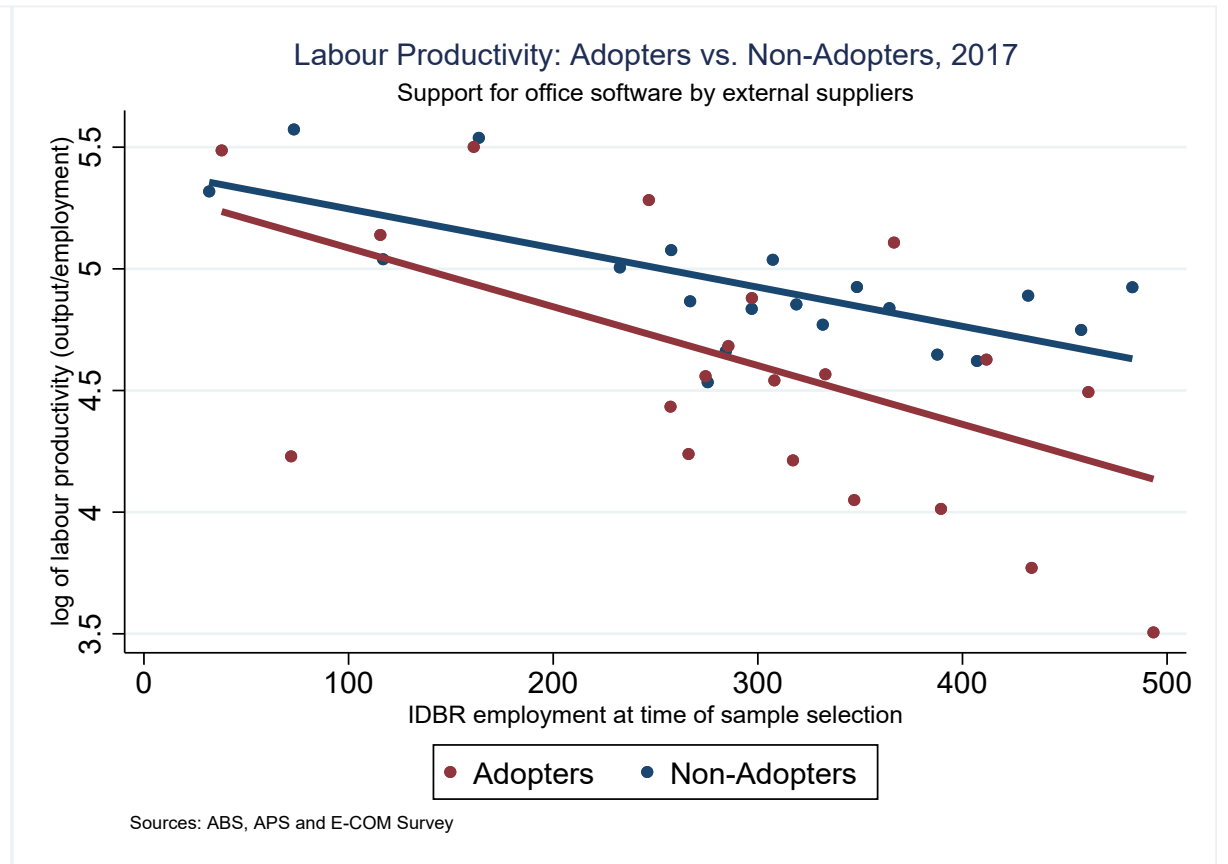
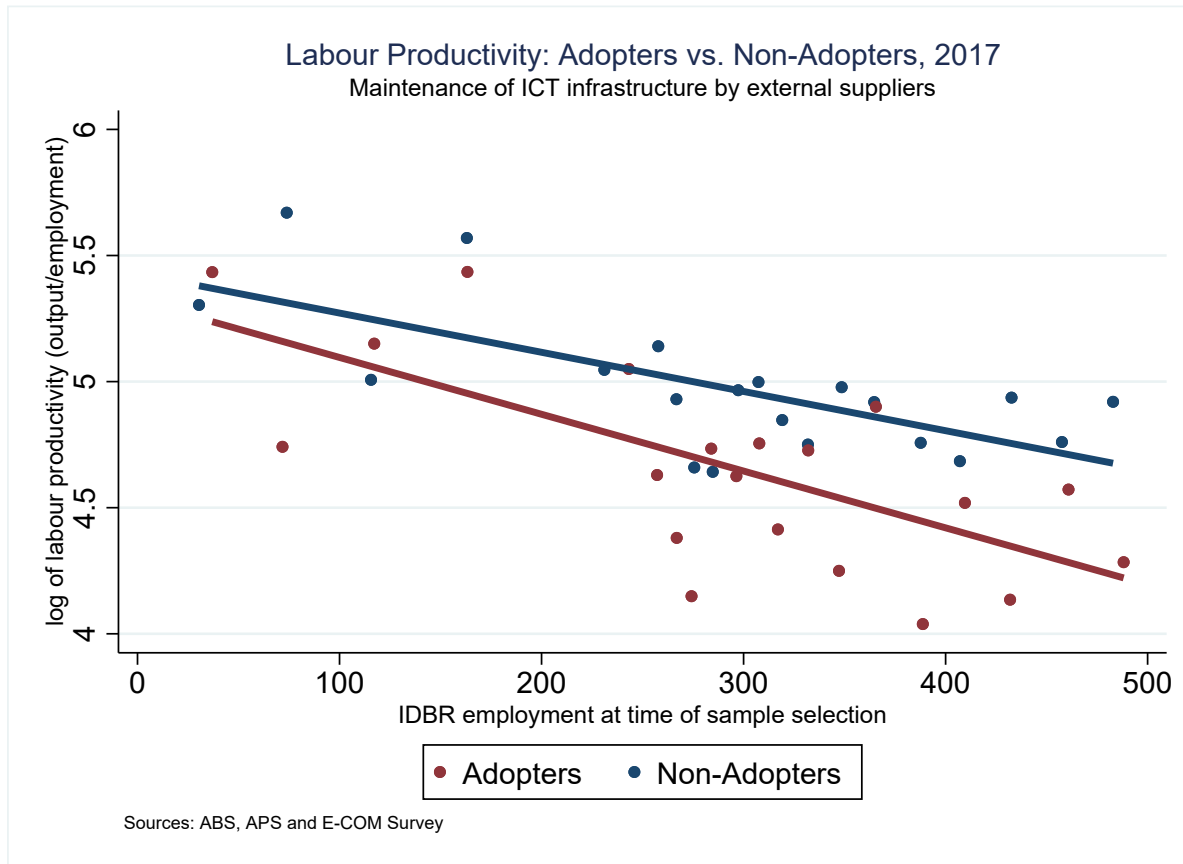
# Descriptive Results

## Correlation between labour productivity and firm size: digital adopters vs. non-adopters



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# Estimation Results

## Productivity vs. Digitalisation 2017. IV estimation

Dependent Variable	TFP - Wooldridge (2009) using system GMM 3rd degree												
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	
% internet access	0.892*** (0.0666)												
% orders via website		0.367*** (0.0428)											
have a website			-1.563 (3.602)										
ICT specialists				3.427*** (0.309)									
use of CRM					2.064*** (0.282)								
cloud computing						5.280*** (0.893)							
ICT maintenance (external)							-2.610*** (0.571)						
office software support (external)								-3.055*** (0.785)					
management software (external)									-0.413 (0.271)				
web solutions (external)										-0.667 (0.441)			
security data protection (external)											-5.894*** (1.181)		
3D printing													0.876*** (0.160)
constant	-0.0713 (0.262)	3.130*** (0.0370)	4.923 (3.502)	0.615** (0.261)	2.258*** (0.172)	-0.296 (0.631)	4.290*** (0.192)	4.046*** (0.161)	3.642*** (0.157)	3.802*** (0.262)	5.799*** (0.482)	3.291*** (0.0294)	
Firm Size, Sector and Region FE	No	No	No	No	No	No	No	No	No	No	No	No	No
N	2203	2203	2203	2203	1180	2203	2203	2203	2203	2203	2203	2203	2203
idstat	247.8	206.2	2.514	122.2	77.49	36.00	27.84	19.75	46.06	15.33	25.42	91.08	
idp	7.65e-56	9.42e-47	0.113	2.14e-28	1.33e-18	1.97e-09	0.000000132	0.00000883	1.15e-11	0.0000904	0.000000462	1.38e-21	
widstat	285.4	223.5	2.396	149.7	81.86	33.63	28.02	19.28	50.08	15.62	24.27	138.4	

Standard errors in parentheses

\* p<0.10 \*\* p<0.05 \*\*\* p<0.01

# Some initial conclusions

- Unique UK firm-level dataset, enabling us to explore links between a large set of digital inputs and investments and productivity.
- Large firms are more digital intensive than small ones.
- Digital adopters have higher productivity than non-adopters.
- Use of multiple in-house digital technologies strongly positively related to TFP.
- Some digital variables are positively related to TFP, and others negatively related. Difference driven by the use of in-house as opposed to bought-in capabilities.

## Further research

- Role of digital technology taking account of organisational capabilities.
- Firms crossing from non-digital to digital threshold. Do organisational capital / available skills need to change first?



# Next steps

- Digital tools are a means of using/implementing ideas and data
- New ideas/insights are combinations of old ones (Weitzman 1998): combinatorial growth is so fast that the limit is the ability to process & use ideas
- If there are  $N$  ideas, all equally useful so there are  $2^N$  combinations, and new ideas arrive with some standard distribution, productivity growth at the frontier is exponential (Jones 2021)
- Are new ideas getting harder to use? (Bloom et al AER DATE but Bessen 2022): frontier firms can figure it out, others lag further behind
- Some barriers may be external to the firm eg barriers to entry & concentration, regulation, finance
- What about the internal dynamics?

# Not all (combinations of) ideas are good ones...



Janelle Shane  
<https://www.aiweirdness.com/>,  
AI Weirdness:

# A model: Jones 2021

$C$  is the number of current ideas (in a universe  $K$ );  $z_c$  is the value of recipe  $c$  and  $F(x)$  is the CDF for each  $z_c$

Define  $Z_K$  as the highest value idea for all  $C$  in  $K$ ;  $\Pr [Z \geq x] = 1 - F(x)$

As  $K$  increases towards infinity, probability the next draw exceeds the current highest value goes to zero - unless there is a combinatorial element – in which case there is an exponential distribution of values

The theorem applies to any strictly decreasing and continuous function  $1-F(x)$

Suppose  $1-F(x) = e^{-\theta x}$ ; then (frontier) productivity growth with combinatorial increase in  $K$ , and exponential increase in processing  $K$ , is exponential

One parameterisation: with  $R_t$  researchers, the flow of new ideas that get used is:

$$N_{t+1} = \alpha R_t^\lambda N_t^\phi$$

Where  $\lambda < 1$  could reflect eg duplication, declining researcher productivity and  $\phi > 0$  if evaluation and use gets easier with familiarity/learning by doing/tacit knowledge/organisational know-how

# Conclusions/next steps

- If we accept that ideas are combinatorial, productivity can be exponential – there is nothing inevitable about ideas getting harder to find
- But they can get harder to use , depending on firm-specific characteristics as well as features of the market/environment
- What can we say about  $\lambda$  and  $\phi$  IRL?
- Large literature on advance of scientific knowledge – broad conclusion: maybe, but disputed, and AI is automating some parts of knowledge discovery, will make researchers much more productive
- *Do we know much about speed of R&D inside firms?*
- Key to firm performance likely to be  $\phi$
- *Complex software and processes (Bessen 2022)*
- *Trust & hierarchy within the firm – giving autonomy to employees*
- *Accumulated internal know-how/culture*
- All likely to cause virtuous circle for those firms that can use digital

